



# Overlook Services, Inc.

## MONTHLY SERVICE REVIEW

Issue #

*"OUR GATE IS ALWAYS OPEN."*

November 1, 2003

### A Word from Dick Williams

## What's New!

Whether it's chainsaws, lawn and garden tools, hydraulic service or forestry equipment, we are committed to selling and servicing only the best tools and equipment. Our business has grown steadily over the last 25 years because of the pride we take in providing our customers with that "old fashioned, bend-over-backwards, honest to goodness service".

Each month here at Overlook Services we review new tools and equipment that we believe to be the best in our industry. This month we're proud to feature three great new tools from Husqvarna and Stihl.

### **Want to forget about cutting the grass?**



For over 300 years Husqvarna has worked to make life easier by manufacturing user-friendly products.

User-friendly has now taken on a whole new meaning with the introduction of the Husqvarna Auto Mower.

You no longer need to spend your free time cutting the grass. This battery-powered lawn mower does the

job - all by itself! It knows where, when and how to cut your grass - and when the battery gets low, it will automatically return to its home charging station to re-charge. Once re-charged, the Auto Mower will resume cutting your grass.

### **Two new professional saws.**

Our professional saws 346XP and 351 can be equipped with an optional EPA approved catalytic converter for environmentally conscious users.

The effective catalytic converter reduces harmful exhaust emissions with insignificant loss of power. The saws are built to handle the toughest conditions and have high power/weight ratios, slim and ergonomic bodies and several convenient features. Both have side-mounted chain tensioners, choke/stop control, adjustable oil pump and snap-lock cylinder cover.



The Husqvarna 346XP has higher power and RPM as well as more rapid acceleration, making this saw perfect for limbing. The 351 has Smart Start and a somewhat slower RPM and wider power band.



### Our Staff Experts

Dick Williams-Owner/Operator  
Polly Williams-Customer Service  
Bill Williams-Mechanic/Chain Sharpener  
Eddy Buck-Master Tool Sharpener  
John Catonnen-Master 2cycle Mechanic  
Jon Densmore-Master 4 cycle Mechanic  
Di Wilson-Small Engine Repair  
Janet Chapel-Office Administrator

### Industry Training Opportunities

#### **Career Training – Arborists**

#### **Explore Your Career Options in Arboriculture**

There are many career choices within the arboricultural profession. The following are some possible careers areas.

#### **Commercial Arboriculture**

Commercial arborists, plant, prune, cable, fertilize, inspect, protect during construction, reduce impacts of pest damage, and remove trees.

#### **Municipal Arboriculture**

Municipal, or urban foresters manage trees and green spaces owned by cities. This aspect of arboriculture deals mainly with trees along streets, and boulevards, city parks and on around public buildings. Urban foresters provide similar services to commercial arborists as well as develop and enforce tree ordinances.

## KUDOS KORNER

### Yankee Ingenuity



Di Wilson - new apprentice in our small engine repair department. Kudos to Di and welcome aboard.

There's nothing like good old fashion Yankee Ingenuity. It's that fix or repair that no one ever have thought of doing in your particular way but it works! Here at Overlook Services we appreciate our staffs moments of ingeniousness and like to extend a great big KUDOS for a job well done. Here's Di's fix-it trick for unclogging the carburator on that old lawnmower. Simply pour a little Mystery Oil down the carburator throat and, then maintain a high idle for 1-2 minutes. After the smoke clears and the idle returns to normal you should hear a noticeable difference.

## COMMUNITY WORKS

### Rails For Trails - About Wachusett Greenways



This bridge now connects the MCRT from Oakdale, MA to River Street in Holden, MA. The new Charlotte Kaplan bridge installed June 20, 2002.

Wachusett Greenways is a grass roots team of volunteers working to expand a network of trails and open spaces linking our communities. We regularly meet to build and maintain trails, improve open spaces, and reach out to the six towns we serve to promote sustainable and environmentally-sensitive use of green spaces. We envision an expanded network of trails and

roads for non-motorized recreation and transportation in the towns of Holden, Paxton, Princeton, Rutland, Sterling and West Boylston (in Central Massachusetts, USA). Our largest current project is the Mass Central Rail Trail, of which 1.3 miles have been completed and 30 miles are under development.

Volunteers are welcome for a day of trail work or a long-term dedication of your talents in developing trails. We have grown from under 40 members to over 400 in the last 4 years and are proud of our accomplishments.

### Help build the Mass Central Rail Trail!

Make a generous donation now. We are raising funds that will enable us to develop 30 miles of rails to trails in Sterling, West Boylston, Holden, Rutland, Oakham, and Barre. To complete the trail over the next three years, we must place three bridges, clear trail, prepare the surface, provide for proper drainage and install stone dust - our preferred trail surface. Please donate to this fully tax-deductible cause or join us in active participation. Our board meetings are open to all members and the public and typically occur on the first Monday of each month. Thanks, and we hope to see you out on the trail!

## TIMBER ART

### Artisan of the Month

Luke discovered his unorthodox artistic talent almost by accident. Early in the ongoing renovation of our home he needed two support posts for an archway. He went over to his dad's place, standing in three feet of snow in amongst the cedar forest. He picked out two fallen trees and carved two gnome like faces in the logs that stand as supporting columns inside our front door today. Comments from friends and neighbors on the gnomes and a request from someone who wanted to purchase a piece, finally convinced Luke that he had this hidden talent and to keep carving. Each time he picks up the saw he seems to create unique pieces. I always look forward to see what will come out of the next log, for no two pieces are alike. Today Luke carves Bears, Owls, Eagles, Totems, Busts, Gnomes, Whimsical Faces and other creatures and caricatures. I usually do the finishing by applying oils, stains, paints etc. We both quit our jobs to do this on a full time basis and have found this career move to be both fascinating and a challenge.

### About the Art

Most of the carvings in our Gallery were carved from white pine and cedar logs, as this is the common local wood. We also sometimes use red cedar from British Columbia when available and other woods. Each piece is carved with a chainsaw, while some finishing work is accomplished using a small rotary tool.



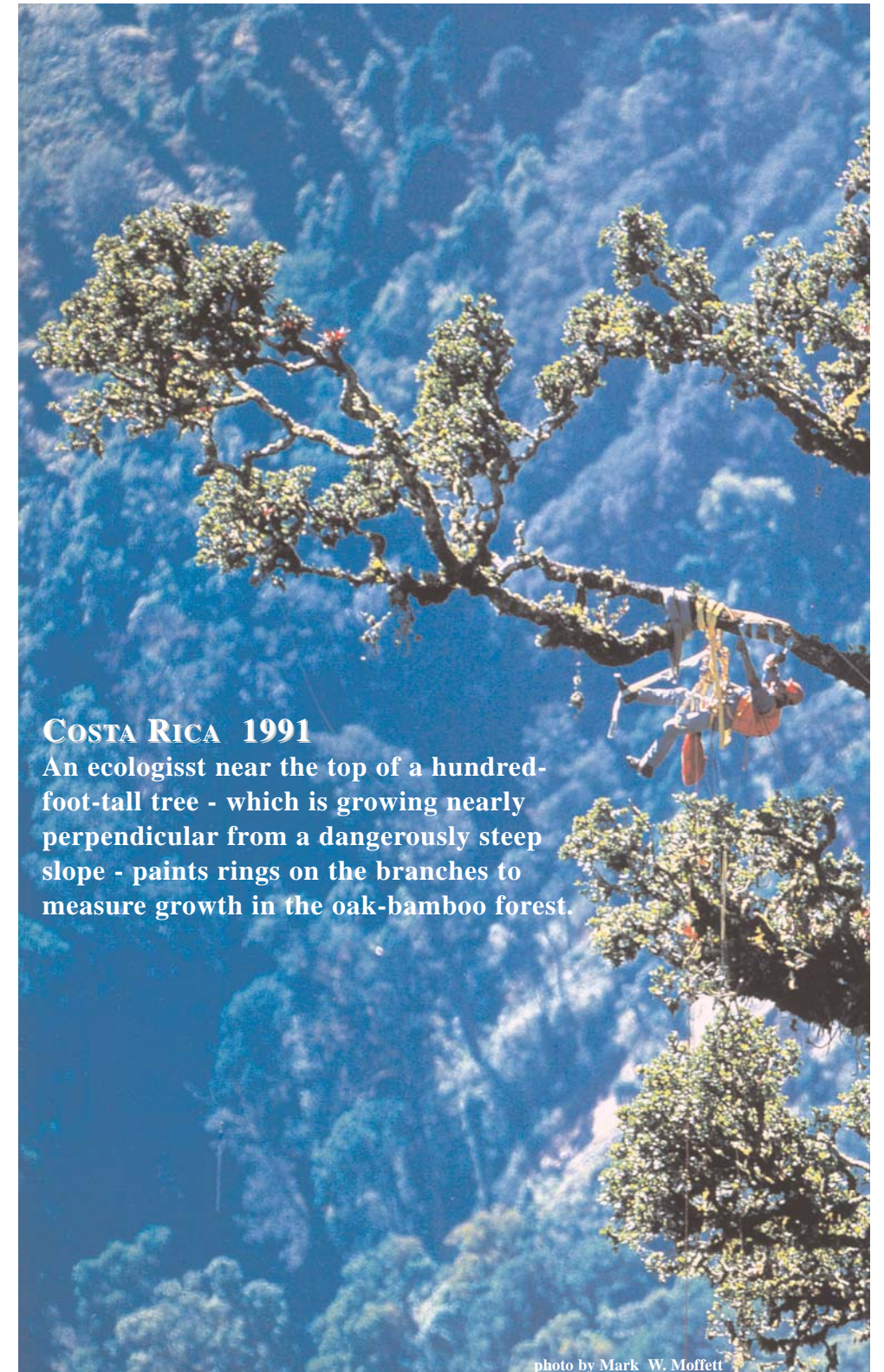
No two pieces are the same, and each piece is signed and dated by the artist.

Each piece is finished with sikkens cetol TGL satin (colorless 003). We also use linseed oil stains or exterior grade paints. This provides excellent protection for outdoor placements.



Luke Andrews - sponsored by Husqvarna

# How FAR WOULD YOU GO TO SAVE A TREE?



### COSTA RICA 1991

An ecologist near the top of a hundred-foot-tall tree - which is growing nearly perpendicular from a dangerously steep slope - paints rings on the branches to measure growth in the oak-bamboo forest.

photo by Mark W. Moffett

### DID YOU KNOW?

Massachusetts' state tree, the American Elm, was once planted widely along city streets. However, the devastating Dutch Elm disease has almost eliminated this grand patriarch of trees.

### FOR MORE INFORMATION

Massachusetts Forestry Association, P.O. Box 1096, Belchertown, MA 01007  
Phone: 413-339-5526  
Email: gcox@crocher.com



Postage

## SERVICE & SALES SPECIALS

**SERVICE** - Special tools and genuine parts. The only right way to replace a damaged genuine part - is with a new genuine part. In the event that your hard working machine breaks down, there is only one right way to repair it - by repairing it at our service dealership. We have both the genuine parts and the special tools that may be required.



Our October service specials include: small engine tune-ups for snowblowers, chainsaws, and rider trackers of all sizes.

We have the best Hydraulics service in the area and our Master sharpener can bring any chain or blade back to life.



**SALES** - STIHL Bar & Chain oil is formulated to adhere to the bar and chain, and to reduce wear. Special agents in the oil formulation help keep sap and pitch from clinging to the bar and chain. Available in quart and gallon bottles, 5 gallon pails, 55 gallon drums, also available in a winter weight for temperatures below freezing.



### 12-Volt Portable Chain Grinder



Features adjustable gauge to achieve proper filing angles. Clips attach to vehicle battery.

### SAFETY TIPS-Chain Care Do's & Don'ts

1. Avoid hitting dirt, rocks, or any other abrasive material while cutting.
2. Check the chain tension often. Never allow the chain to sag.
3. Never force a dull chain to cut. You will severely damage the chain, the bar, the sprocket, the clutch, and possibly the engine.
4. Never install a new chain without replacing a worn sprocket.
5. Always file cutters to correct angles and lengths both left and right.
6. Measure the depth gauges with every chain sharpening and lower as necessary.
7. Check the entire chain often for visible wear.
8. Check the depth of the bar groove for proper drive link clearance and examine the bar rails for even wear.
9. Always wear gloves when handling saw chain.
10. Keep a scabbard on the bar when saw is not in use.
11. Make sure that your chain is always properly lubricated. Always use quality bar & chain oil. **Do not use motor oil.**



**Overlook Services, Inc.**  
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